



LCP Strategic Plan 2024-2026

Strengthen Lithgow's response to homelessness and domestic violence



LCP provides Homelessness and Housing Support, Tenancy Support and Domestic and Family Violence support to people residing within the Lithgow LGA. We currently provide accommodation and outreach services using dignity driven, client lead, strengths based, trauma and culturally informed frameworks to assist people to obtain safe, stable housing and live free from violence and abuse.

In order to achieve truly impactful outcomes, our clients need the services supporting them to collaborate extensively. In the Lithgow LGA, the funding and management of those services is fragmented. As funding rarely meets the true need, we look to supplement our income through grants from local and state government and industry but run the risk of competing with our collaborators for the same sources of funding. Solutions to disadvantage must be place based, yet we are faced with a challenge to consolidate the available resources, reduce inefficiencies and most importantly, to have the holistic needs of our community acknowledged and addressed at the highest levels of governance.

Whilst providing services under our funded contracts we also strive to prepare for new challenges and to build awareness and capacity within the community to understand and support our own.

Empowerment | Connection | Hope | Awareness of power | Self determination | Social justice | Safety | Collaboration | Context

Continue to service our existing contracts

Prepare for delivery of the Core and Cluster program

Build Lithgow's local community response to homelessness

Empowerment

Connection

Hope

Equity in service experience



LCP strives to be inclusive and non-judgmental – our services are open to all who need them. We acknowledge that with the best of intentions there may still be people who do not experience the same access to our services, and constantly challenge ourselves to identify and collaborate with those groups to reduce barriers to which we may inadvertently contribute.

In the next three years, we will build on our work with First Nations people, focus on ensuring children are provided with a consistent standard of service, and embark on a new Accessibility and Inclusion Action Plan.

Equity and fairness | Empowerment | Awareness of power | Social justice | Safety | Self determination

Culturally informed services for Aboriginal people

Provide children with the practical support they need to thrive

Reduce barriers to accessing LCP's services for people with disabilities

Awareness of Power

Self determination

Safety

Sustainability of our service



With a small team and the remote location of Lithgow providing challenges in filling vacancies, there is an ongoing issue of prevention of staff burnout. This is further exacerbated by; a diminishing workforce across the community services sector, a nationwide housing crisis, and the pressure of the transition of some locally provided services to an outreach model. Meeting the pressing needs of clients often means LCP staff are trying to bridge a widening gap of need versus available assistance.

Our focus over the coming years will be to protect the wellbeing of our valuable workers, build a staffing model that ensures we can deliver to our clients during periods of change and build our capacity for evidence collection and analysis to inform decisions regarding our service and staffing.

Teamwork | Safety | Accountability

Value and promote the wellbeing of our workers

Build a sustainable service/staffing model

Evidence based reporting and decision making

Collaboration

Working within a contextual framework