



JOB TITLE Domestic, Family and Sexual Violence Case Worker

DATE June 2024

REPORTS TO DFV Coordinator, LCP Manager

JOB DESCRIPTION

Purpose of role Assist with the delivery of LCP's domestic and family violence programs, with a focus on providing a case management response to improve safety outcomes for women (16+) and any accompanying children.

Main duties and responsibilities In collaboration with DFV Coordinator and Manager, core objectives include:

- Assist in the delivery of LCP DFV programs.
- Ensure women, children and young people receive individual standardised assessments and dedicated risk assessments.
- Develop individualised, child focussed, holistic and strength based case management plans
- Enhance local partnerships to engage wrap-around supports.
- Provide DFSV psycho-education and early intervention programs focussing on parent-child relationships/ attachments.
- Contribute to the capacity building and knowledge of local organisations to support those experiencing DFSV.
- Help to improve feedback processes to inform continuous improvement.
- Work to the applicable professional standards outlined in the SCHADS award for Social and Community Services Employees

Other duties The above list is not exhaustive, and the role may change to meet the overall objectives of the company.
Fulfil other duties as required by management and other department personnel as requested/required.

PERSON SPECIFICATION

Qualifications

- TAFE/tertiary training in community services or relevant discipline.

Experience

- Experience working with women, young people and accompanying children who have experienced domestic, family and sexual abuse.

Knowledge

- Understanding of the drivers and gendered nature of violence against women,
- Knowledge and awareness of the impacts of domestic, family and sexual violence including; poly victimisation and the intersectionality' of race, gender, neurodiversity, sexuality, ability etc.

Skills & competencies

- **Customer service focused:** committed to providing ethical practice consistent with Trauma Informed Care principles.
- **Communication:** the ability to communicate clearly and concisely, varying communication style depending upon the audience. Ability to present information in a group setting.

- **Teamwork:** willingness to work collaboratively with LCP staff and external partners to achieve shared goals
- **Time management/organisation:** accomplish objectives effectively within time frame given and carry out administrative duties in an efficient and timely manner.

Personal attributes
(as per the SHS Capabilities Framework)

- Culturally aware
- Ethical
- Client focussed
- Analytical
- Collaborative
- Positive approach
- Focused
- Innovative

Other

- Working With Children Check required
- National Police Check required
- Drivers licence

This job description serves to illustrate the scope and responsibilities of the position and is not intended to be an exhaustive list of duties. You will be expected to perform other job-related tasks requested by management and as necessitated by the development of this role and the development of the business.

The position is classified under the SCHADS award for Social and Community Services Employees Level 5 dependent on skills, knowledge and experience.

ACKNOWLEDGEMENT

I certify that I have read, understood and accept the duties, responsibilities and obligations of my position.

SIGNED BY YOU

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Employee

.....
Date

SIGNED BY MANAGEMENT

.....
Manager

.....
Date